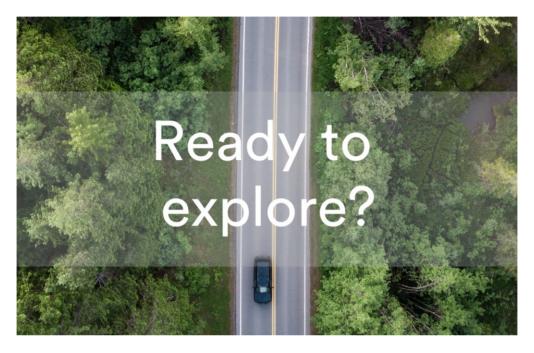


Welcome

Welcome



This guidebook is your friendly assistant. It has everything you need to know about the vehicle, plus hints and tips to help you have the best possible journey. It's like having us "virtually" by your side, showing you things like:

- · How to contact us
- How everything works in the vehicle
- How to set up camp

Hopefully the trip will recharge your spirit and send you back home with renewed energy!

Important: please add the guide to your phone

When you first access this guidebook on your phone you'll notice a prompt to add it to your home screen. This is highly recommended. It's faster, easier to access, and available if you're ever offline without reception. If you didn't see the prompt to add it to your phone, then be sure to open the guide link in your

full web browser, you may need to long press the link and then select "Open in Safari/Chrome".

You can also print or save a PDF

If you would like to print certain pages ahead of travelling, or if you'd like to save a PDF to your device, just tap the print button above. It won't print right away, but will create a PDF which you can save or print.

What's next?

Run through the guide and make sure you're familiar with how to use it. And then kick back, unwind, have fun, and enjoy your trip!

Info Required From You

Pre-Arrival Guest Information

We will need you to provide the following guest information before arrival:

- All Guest Names
- Arrival Information
- Departure Information
- Driver's Licenses of All Drivers

Add This Guide To Your Phone

How to Add to Your Phone



When you first access this guidebook on your phone you'll notice a prompt to add it to your home screen. **This is highly recommended.** It's faster, easier to access, and available if you're ever offline or without reception.

Following the prompt will add an app icon to your phone. It's just like any other app, but without you needing to download anything or sign in!

Having Trouble Adding to Your Phone?

You should see a pop up prompt on your phone when you first load the guide, whether that's from an email or a text you've received. Just follow the instructions in the prompt to add to your phone

If you are using an iPhone then you must use Safari and if you're on Android then Chrome is the best choice for the easiest installation.

If you didn't see the prompt to add it to your phone, then be sure to open the guide link in your full web browser, you may need to long press the link and then select "Open in Safari/Chrome".

Don't See a Prompt to Add?

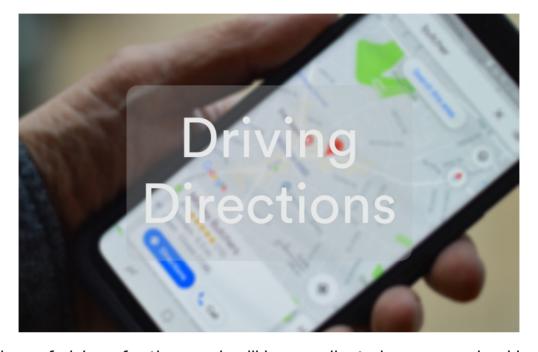
Sometimes the prompt to add the app to your phone won't appear. This is usually due to a phone setting. But there's an easy way around that!

If you open the link from your email, some phones are set to use a website preview mode rather than a regular browser like Safari or Chrome. In those cases the add to home screen option doesn't always work (although the guide itself still works perfectly fine).

This isn't something we can control since it's down to the individual phone and app settings. **However**, there's usually an easy fix, simply long press the link and then select "Open in Safari/Chrome". This will then reveal the add to home screen prompt.

Driving Directions

Driving Directions



The place of pick-up for the coach will be coordinated as you are booking your stay.

Don't Forget To Bring

Don't Forget to Bring



Message to Touch Stay customers: below is just a little inspiration. Edit/delete as you see fit! Bullet points can be a bit tricky as they'll insert large gaps or no gaps sometimes. Just go to the end of an existing bulleted line and hit the return button. It'll add a new bullet immediately underneath.

Please check the "What we Provide" section to help you decide what extras to pack. Here is our suggested list of essentials to bring:

- Personal toiletries
- Rain boots and/or hiking boots
- Driver's license and/or passport
- A really good book
- Playing cards & games
- Slippers for inside to help us keep things clean :)
- Groceries

A sense of adventure and a love of the outdoors!			
Unnity Trailer			

What We Provide

What we Provide



We provide a lot of what you'll need, but certainly not everything. Please use this in combination with the "Don't Forget to Bring" section

- RV toilet paper (limited supply). All toilet paper MUST BE FOR AN RV no exceptions.
- Bath towels(4), hand towels (4), wash rags (4)
- bedding, pillows (8), blankets (3)
- Dishes, mugs, silverware, stemware, glassware (all service for 8)
- Pots and pans, tea kettle, microwave cookware, 2 pie plates
- Coffee Maker (ground coffee)
- Air Frver
- 2 mixing bowls, strainer, spatula, whisk, spoon, wine opener
- Vegetable peeler, measuring cups/spoons, cling wrap, tinfoil
- 6 camp chairs, outdoor rug, gas griddle grill, folding table
- Septic tank treatment

Groceries

Groceries



We recommend buying ice and not utilizing the ice maker in the freezer. This makes it a lot easier when you are finishing up your trip.

There are several storage containers for the inside of the refrigerator for convenience.

Pick-Up Time & Process

Pick-Up Time

Please let us know when you will be arriving in town. The pick-up time is typically at 0900; however, we can coordinate the specific time during the booking process.

Pick-Up Process

There is about a 90 minute orientation before you can hit the road. The rig will be set up like camp and we will be closing it up and getting it ready to travel with you during your orientation. Please let us know of any travel delays that may affect your scheduled arrival time at the RV. **The orientation can't be skipped.**

Our Contact Details

Contacting Us

Should you need to contact us, whether it's about a delay or you're lost, please either phone, or text using the below details:

Keith Cunningham-Allbert:

931-494-4843

or

Jeremy Cunningahm-Allbert

931-494-4832

Roadside Assistance

You are covered with roadside assistance based on your rental and that information is printed and placed with this guide.

Road Conditions

_		_			
D	oad		ndi	+14) nc
	uau				,,,,,

Please drive carefully and responsibly. This unit is literally brand new and we ask that you treat and drive it as if it were yours.

Vehicle Specs

Specifications

Things about this unit to be aware of:

- 41' in length
- 100" exterior width
- Requires a minimum of 13' height clearance
- It is Gasoline and has an 80 gallon fuel tank
- GVWR is 26,000 lb and GCWR is 30,000 lb
- Freshwater tank is 85 gal
- Blackwater is 52 gal
- Gray water is 52 gal
- Awning size is 18'

The Hitch & Towing

-				9.00		
	n	A	н	12	•	n
					•	

Please add your own content here

Towing

Please add your own content here

Safety Information

What to do in an Emergency

For emergency services (ambulance, police, fire, or coastguard) please immediately call 911. Even without phone reception, 911 will work. Do not delay if you feel an emergency situation has arisen.

In case of a fire or carbon monoxide alarm

- Exit as quickly as possible
- Ensure that all persons are accounted for
- Dial 911 and ask for 'FIRE'
- State your location
- Notify us once you're safe

Do not attempt to re-enter until a Fire Officer states that it is safe to do so.

There are two smoke and two carbon monoxide detectors inside the coach.

First Aid Kit

There is a first aid kit in the cupboard above the driver's seat.

Location of Fire Extinguisher

The fire extinguisher is located on the right, just inside the door next to cabinet. Full instructions on how to use it are on the cylinder so please read them carefully.

Smoke & Carbon Monoxide Detectors

There are two smoke detector and two carbon monoxide detectors which are both checked regularly. When cooking, please have the fan above the cooktop on as well as the ceiling fan in the living area. The smoke detector is very sensitive. If it goes off while you are using the stove or the griddle we fan it with something. It shuts off. In the event that you hear an alarm (other than while cooking) please exit the unit and call us.

Smoking Policy

Smoking Policy

Please do not smoke/vape inside or near any of the windows or doors. There are NO exceptions to this. Any evidence of smoking/vaping will drive a \$400 sanitation cleaning fee.

Breakages

Breakages

We understand that sometimes accidents happen! Should you break or damage anything please let us know immediately so that we can take steps to repair or replace it. It doesn't matter how minor or how major, it is imperative to inform us.

You have left a deposit as per your rental agreement or taken the coverage for items. We will put a hold on those funds or address through the coverage. Thank you!

Quiet Times

Quiet Times

Camping in the great outdoors is a lot of fun! However the campgrounds are often full and you may have neighbors close by. As such we ask that you respect their privacy and their right to a peaceful existence! Please don't walk through other camper's campsites. Additionally, between the hours of 10pm and 8am noise should be kept to a minimum and the generator should not be run.

Outdoor Space

BBQ / Grill

We provide a clean gas griddle and a couple of the small, Coleman-style, disposable propane bottles. The grill is kept in the outside storage compartment on the passenger side. If you are going to be out for an extended amount of time, you may want to pick up another bottle or two. Please replace those used prior to the return of the unit.

There is a grease trap that needs to be emptied after each use. We have grill accessories and a cleaner for the grill. **Please clean after each use.**

Note: Once a small, green gas bottle is connected, it needs to stay attached to the hose. If you disconnect it, all the gas will escape. This is due to the size of the adaptor. Thank you.

Chairs & Tables

There are 6 chairs. There is a small, fold up table. These items are found in the storage compartments.

Note: Please put the chairs in at night to ensure you have dry seats the next day! Also, if you strap them shut it helps for stowing and retrieving them.

Pop-Up Canapy vs Awning

Because the awning is so expensive to repair or replace if damaged, we have provided a pop-up canopy for you to use. You decide which you want to use, but be forewarned, you use the awning at your own risk. Your insurance policy might not cover it and you will still be responsible for it. The pop-up canopy is

stored in the storage area. It can get very windy in the outdoors! Secure the pop-up canopy well.

Note: No fires near or under the awning or the pop-up!

Storage

Beginning with the drivers side front and going around the back to the passenger front side are the following compartments:

- Generator storage
- One long compartment connected to (rug and pop up awning)
- One long compartment
- Sewer connections (has hose in it)
- Small rear pass through storage (emergency roadside kit)
- Back rear pass through storage (gas grill)
- Large rear pass through storage (tools, broom, wooden levels)
- Bag with water hose & shore power cord
- Chairs, table and tire levels
- Propane tank storage

Tools

There is a small tool box on the passenger side compartment. This is there for you to have basic items should you need something around the campsite. Please place all tools back in the tool box after use as you are responsible for them.

Kitchen

Microwave

The microwave works just like the one at home. You need to be on electricity or the generator to use it. All of the dishes supplied are microwave safe.

Stove/Cooktop

There are 3 gas burners. Turn the knob of whichever burner you want to use to start/lite. Then turn the far left sparker knob clockwise. If it doesn't start right away, shut the burner off to let the gas dissipate. Then try again. Let the stove cool completely before putting the glass cover back on.

Note: The smoke detector is very sensitive. Even with the fan above the stove and the fan in the living room open it goes off sometimes. We just wave something near it and it stops.

Bathrooms & Showers

Bathrooms & Showers

Front Bathroom:

Toilet: The water pump must be on to flush the toilet. To flush the toilet, you press one of the flush buttons on the wall. After pushing the button it takes a few seconds and it will flush.

Shower: Get the temperature just right, the hot water heater works extremely well and the water can get **HOT - Extremely HOT, so use caution** and check the water temp prior to getting into the shower. Remember, you might have a finite amount of water, but you definitely have a limited amount of room in the gray tank - so check the levels before each shower and after.

Rear Bathroom:

Toilet: The water pump must be on to flush the toilet. To flush the toliet, you press and hold the foot pedal on the right side until empties and then slightly push pedal until there's a residual amount of water that remains in the bowl.

Shower: Get the temperature just right, the hot water heater works extremely well and the water can get **HOT - Extremely HOT, so use caution** and check the water temp prior to getting into the shower. Remember, you might have a finite amount of water, but you definitely have a limited amount of room in the gray tank - so check the levels before each shower and after.

Note: Check the control panel to see how much fresh water you have in the tank before showering. Also also check the gray tank level. Good to be aware.

Leveling It Up

Leveling It Up

We recommend concrete camp sites if at all possible. Once you have selected your campsite, go ahead and back or pull in. Use a spotter, have them stand to the back where you can see their signals. You must be able to see their hands and/or hear them clearly, so they can tell you to come back or stop, turn or straighten. Once you feel like you are in a good spot, place the vehicle in park and engage the emergency brake.

Prior to taking any additional steps please look under the coach to validate that there are no obstructions to the 4 leveling jacks. These have black pads on the and there should be no obtructions near them. After confirming there are no obstructions. You will have everyone exit the coach and begin utilizing the auto-leveling system near the drivers seat. You can watch how to operate the leveling system at: https://www.youtube.com/watch?v=b2OGrNbjtSA

Once the unit is level you will get a green light. At this point you can begin to put out the two slide outs.

The Utilities

Electricity

Once you are level, get out the electrical cord if you are going to hook up to shore power. You will more than likely be using the 50 amp "bone" to hook up. Plug it in. Be careful to make sure the cord doesn't become a tripping hazard. If you are camping at a national or state park, you probably won't have electricity. You must utilize the surge protector that is furnished no matter what amp service you are connecting to.

If you are at a site without 50 amp service, the air-conditioning and heating will alternate between the front and rear due to the lack of having 50 amps.

Air Conditioning and Heat

The thermostat is located on the front touchscreen panel as you enter the entry door of the Uppity Trailer. The vents are directional and located throughout the unit. You can adjust the temperature up or down as you see fit.

Sewer

If you are camping at a campground/rv park with full hookups, you will have to get the sewer hose out and hook it up. You will get the hose out of the driver's side storage door 2.

The black and grey tanks are located in the far back drivers side storage. Take off the cover of the sewer pipe by unclamping the two sides and twisting. Once the cap slides off you can attach the hose. You will place the end with

the clear elbow into the sewer hole at the park. You leave the black and grey levers closed until the tanks are full or you are wishing to empty them. At that time you will ALWAYS open the black tank (the black lever) FIRST allow it to completely empty and then open the grey lever and close the black lever. Once the grey tank empties you will close the grey lever.

Keeping the levers closed until they require emptying will avoid any smells in the unit. This is a MUST or could lead to you and yours having a very miserable time as well as additional costs.

Water

You have two options with regard to water. You can fill the tank with fresh water at some point. You have to check where the closest water is to your campground. The fresh water fill is on the passenger side towards the rear, just past the door. We recommend filling closer to your campground because it takes more gas to drive with a full tank of water.

If you have water hookups where you are camping you will use the white water hose **with the pressure regulator attached.** You will hook one end of the hose to the water connection in the park and the other end of the hose to the city water hookup on the driver's side of the RV toward the back of the rig.

The Slides

The Slide Outs

Once you are level and the level system gives you the green dot, you are hooked up to electricity, water and sewer, you can engage your slide outs.

Make sure outside that you have clearance. We recommend having someone standing outside watching as you operate the slides. Inside make sure there are not obstructions as you operate them. You have one in the living area and one in the bedroom. Push the icon and hold one at a time until they stop and then release and then operate the second one.

The Control Panel

Water Pump
Please add your own content here
Water Heater
Please add your own content here
Generator
Please add your own content here
Tank Fill Level Indicators
Please add your own content here

The Awning

The Awning

Awnings can be an expensive repair. For this reason, we have included a pop up canopy for your use. They are easier and less expensive to replace.

Should you end up using the motor homes awning and it becomes damaged for any reason, you will be responsible for the cost to replace or repair.

It is very important that you do not over extend the awning. Once the flap is down, please stop pushing the button. If you leave camp, retract the awning. When you retire for the evening, retract the awning. If it is windy - **DO NOT** use the awning.

Interior Preparations

Interior Preparations

Please add your own content here

Slides

_	

Ensure there are no obstructions and operate according to the manufactures guidelines.

Exterior Preparations

Exterior Preparations

Please add your own content here

Leveling Blocks

Leveling Blocks

Please add your own content here

Dumping the Tanks

Dumping the Tanks

The grey and black tanks must both be emptied prior to returning the unit. Always empty the black tank first, followed by the grey tank.

Thank You

Thank You For Renting Our Rig



Thank you for renting our RV, and we hope you enjoyed your adventure. If there were any issues with your experience, please don't hesitate to tell us, as we want to ensure we can resolve them for the next guest.

We love online reviews!

We'll send you a review request after you leave. All you need to do is give us a star rating, and write a sentence or two about what you liked the best during your stay.

Was it the tranquility? The peaceful, comfortable nights? Or maybe it was the list of local recommendations in this app?

If you are unable to leave us 5 stars, please don't hesitate to contact us first to let us know why - you are key to helping our next guests to have a wonderful time.

Thank you!

Keith and Jeremy

Drop-Off Time & Process

Drop-Off Time

Drop-off time is typically at 1000 am; however, may be specifically coordinated during the reservation process. You need to let us know if you are running behind. Please do return on time so that we can prepare the RV for our next guests. Thank you!

Drop-Off Process

Before you return the motorhome, we would appreciate if you would take care of the following:

- Empty the black and gray waste tanks. Rinse hose.
- Empty all the garbage.
- Fill the propane tank.
- Fill the gas tank.
- Leave the beds unmade. No need to strip them.
- Place used bath towels in the shower.
- Wash all dirty dishes. Leave dishrag and dishtowels in sink.
- Sweep camper out.
- Package up your food from the fridge, freezer and pantry.

We hope you had a wonderful stay and wish you safe travels back home!

Find Us On Social

Our Social Pages



We'd love to see you over on our social pages. Just click below to find our page and start following us!

Twitter: @vacations_plus

Facebook: https://www.facebook.com/vacationsplustravelagency

Website: Vacationsplustravelagency.com

Looking To Book Again?

How To Book Again



We would love to have you rent our vehicle again! Please keep our website close by :)

You can also book direct via our website, accessing the lowest rates: www.vacationsplustravelagency.com